



INFORMATION TECHNOLOGY SERVICES

January 17, 2022

To Whom it May Concern / A quien le interese:

We are pleased to provide this positive reference for FBD Associates Inc. ("FBDA").

FBDA transformed over 2.5 MLOC of our Student Information System ("SIS") Natural source code to a functionally equivalent Java implementation which we deployed to internal RHEL servers, with a real-time data copy in Azure Cloud. Additional details on this project are provided in the attached Case Study.

The FBDA JavNat technology provided a cost-effective solution to our challenges with the SIS Natural implementation on zOS, and has operated reliably since initial full production in 2018.

We currently have a small continuing contract with FBDA for third line support but expect to be self-sufficient with full access to all source code when this contract is completed at the end of our current fiscal year (April 30, 2022). FBDA has always provided prompt and effective responses to the few issues we directed to them over the past several years.

We would have no hesitation in contracting with FBDA in the future.



A handwritten signature in black ink, appearing to read "Frank Boshoff".

Yours sincerely

*Frank Boshoff Open CA
Sr. Manager, Technical Solutions and Architecture
University of Toronto*

Nos complace brindar esta referencia tan positiva para FBD Associates Inc. ("FBDA").

FBDA transformó más de 2.5 MLOC de nuestro código fuente Natural Student Information System ("SIS") en una implementación de Java funcionalmente equivalente que implementamos tanto en un servidor RHEL interno como en Azure Cloud.

La tecnología FBDA JavNat brindó una solución rentable a nuestros desafíos con la implementación de SIS Natural en zOS y ha funcionado sin problemas desde la producción inicial completa en 2020.

Actualmente tenemos un pequeño contrato continuo con FBDA para soporte de tercera línea, pero esperamos ser autosuficientes con acceso completo a todo el código fuente cuando este contrato se complete al final de nuestro año fiscal actual (30 de abril de 2022). FBDA siempre ha brindado respuestas rápidas y efectivas a los pocos problemas que les dirigimos en los últimos años.

No dudaríamos en contratar con FBDA en el futuro.